



# Alexander City Police Department

## Business Survey

How concerned are you about the following

	Not Concerned	Somewhat Concerned	Very Concerned
• Someone breaking into your business:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Someone vandalizing your business:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Being robbed while you are present:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please rate the following issues

	Not an Issue	An Issue	Serious Issue
• Trash and litter:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Disruptive people:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Graffiti on sidewalks or walls:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Intoxicated persons:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Loitering in parking lots:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Suspicious persons in area:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The following areas will help us determine how well the Alexander City Police Department provides service to our community:

- How often do you see the police around your place of business:
  - Never     Less than once a month     Several times a month
  - Almost once a week     Several times a week     Almost every day
- How often do you have a chance to talk to the police:
  - Never     Less than once a month     Several times a month
  - Almost once a week     Several times a week     Almost every day

The Alexander City Police department:

	Strongly Agree	Agree	Disagree	Strongly Disagree
• Is courteous and polite:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Provides responsible and professional service:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Is fair/even-handed when dealing with people:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Is effective and efficient:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Responds in a timely manner:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you have ever called the police in reference to a problem, how satisfied were you with our service?

Very Satisfied     Satisfied     Very Un-satisfied     N/A

Please continue on back

During the last week, how many times did you see the police in or around your business? \_\_\_\_\_

How often do you find an orange security card left at your business by an officer?

- Never       Rarely       Often

If you have had an orange security card left at your business, was it a good way to communicate to you that your business is being checked by the police?

- Yes       No       N/A

If you have ever had an alarm activation at your business, how satisfied were you with our service?

- Very Satisfied       Satisfied       Very Un-Satisfied       N/A

How do you rate the effectiveness of the police at deterring criminals from targeting your business?

- Very Poor       Poor       Neutral       Good       Very Good       N/A

How do you rate the effectiveness of the police at catching criminals who target your type of business?

- Very Poor       Poor       Neutral       Good       Very Good       Don't Know

How often do you report incidents of crime that your business experiences to the police?

- Never       Rarely       Somewhat       Often       Always       N/A

How often does reporting crimes which occur at your business to police result in the responsible person(s) being caught?

- Never       Rarely       Somewhat       Often       Always       N/A

How would you rate the police department's level of interest in crimes committed against your business?

- Very Low       Low       Moderate       High       Very High       Don't Know

Do you find the process involved in reporting business crime to the police easy or difficult?

- Very Difficult       Difficult       Neutral       Easy       Very Easy       Don't Know       N/A

Have you ever viewed the police department web page on the internet?

- Yes       No

Did you find the police department web page useful and what would you like to see added to it?

- Useful       Very Useful       Not Useful       N/A      What would you add \_\_\_\_\_.

Overall, how satisfied are you with the Alexander City Police Department's service to your business:

- Very Satisfied       Satisfied       Dissatisfied       Very Dissatisfied

Do you have any comments or suggestions that would improve our services to you and the community?

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Thank you, for your participation in this survey.  
The information you have provided will assist us in better meeting the needs of our citizens.  
Return or Mail to: Alexander City Police, P.O. Box 943, Alexander City AL 35011  
Attention: Sgt. James Orr